

# Eclarix Enterprise

## Event Management System



"The End Of The Status-Quo"

Eclarix Enterprise allows consumer, professional board and government organizations to electronically track, analyze and review complaint reports and disciplinary cases that are created daily, allowing for *rapid response* to claims from report analysts and auditors, easily accessible data for quality control and investigative divisions, and global awareness of events and trends for senior administrators. Rapid turnaround of claim reports allows managers and staff to review more reports in less time and respond to reports quickly. *Trend analysis, scheduled reporting, and comprehensive review* ensure that no report goes unreviewed, and that all reports are tracked, followed-up upon, and closed. Eliminate the paper, improve your efficiency, and fast-track your review. Say "Good-Bye" to the Status-Quo.

Improve Efficiency  
Improve Response  
Eliminate Paper

### Intuitive Data Entry

- 100% Web Based
- Collect Complaint Reports & Disciplinary Cases
- All Reports Filed Via Web Browser
- Fully Configurable
- Step-By-Step Reporting
- Dynamic Forms
- Custom Questions
- Drill-down Questions
- Tree-View Navigation
- File Attachments

### Comprehensive Review

- Instant Notifications & Alerts  
E-Mail, Pager, Cell-Phone, Fax
- Assign Reviewers By Subject Matter
- Pending Task Lists For All Reviewers
- Quick Search
- Advanced Search Filters
- Color-Coded Search Results
- Customized Work Flow
- Collaborative Event Message Boards
- Follow-Up Questions
- Event Severity Rankings
- Event History & Change Logs

### Flexible Administration

- Manage Users Easily
- Change Site Settings On The Fly
- Add & Modify Content As Needed
- Customize Without Additional Costs
- Integrate With Other Systems



### Powerful Reporting

- Comprehensive, Built-In Reports
- Report On All Event Data Axes
- Report Axes Against Each Other
- Up To 10 Levels Of Depth
- Built-In Filter Editor
- All Date Ranges - Month, Quarter, Year, Total
- Matrix Reports
- Document Reports
- Charts & Graphs - Pie, Bar, Exploded Pie, Doughnut, Line, Scatter, Bubble, And More
- Output Results To HTML, MHTML, Excel, PDF, JPG, XML, RTF, Word, CSV And More
- Built-In Report Generator
- Generate Custom Forms
- Blind Confidential Information On Reports
- Save Reports For Later Use
- Schedule Reports Automatically Via E-Mail
- Create Executive Dashboards To Monitor Events

Manage  
ALL Types Of  
Reportable  
Events

Consumer Reporting:  
- Malpractice Reports  
- Consumer Claims  
- Disciplinary Cases

Public Service Issues:  
- Consumer Questions  
- Pending Applications  
- Applicant Tracking  
- Requests For Information

HR & Risk Management:  
- Workplace Violence  
- Sexual Harassment  
- Workplace Injuries  
- Unprofessional Conduct  
- Discrimination  
- Visitor Accidents

Environmental Issues:  
- Electrical Hazards  
- Chemical Hazards  
- Trip Hazards  
- Building/Facility Damage  
- Vandalism

Security:  
- Thefts  
- Assaults  
- Trespass  
- Unauthorized Personnel  
- Threats

Customer Relations:  
- Complaints  
- Compliments  
- Press Emergencies

## Azurant Technologies

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